



NGĀTI WHĀTUA ŌRĀKEI

Ngāti Whātua Ōrākei Trust Privacy Statement

1. Context

The Ngāti Whātua Ōrākei Trustee Limited (**Ngāti Whātua Ōrākei Trust**) is the governing entity of the Ngāti Whātua Ōrākei group, with the purpose to receive, administer and protect the Trust's assets to ensure the cultural, social and commercial development of Ngāti Whātua Ōrākei for the benefit of its members.

Ngāti Whātua Ōrākei Trust has two wholly owned subsidiary companies - Ngāti Whātua Ōrākei Whai Māia Ltd (**Whai Māia**) and Ngāti Whātua Ōrākei Whai Rawa Ltd (**Whai Rawa**). Together we are referred to as the Ngāti Whātua Ōrākei Group (**the Group**).

This privacy statement relates only to the personal information processed by the Ngāti Whātua Ōrākei Trust and the Ōrākei Marae, and does not include the personal information processed by either Whai Māia or Whai Rawa.

This privacy statement explains how Ngāti Whātua Ōrākei Trust and the Ōrākei Marae (referred to in this statement as 'we' and 'our') manages the personal information we hold. It explains what information we collect, why we need it, how we'll use it and who we might share it with. It also explains how we protect personal information and your rights to access or correct the information we hold about you.

Most of the personal information we collect, use, store and share is about registered members of Ngāti Whātua Ōrākei, including prospective members (**members**). We also collect and use personal information about other individuals we interact with, including people who apply to work with us or who we do business with, people who book our marae facilities, and people who make enquiries via our website.

We may update this privacy statement from time to time, to reflect changes to privacy law or our operations. This privacy statement was last updated in July 2025.

2. Interpretation

The mātāpono of Ngāti Whātua Ōrākei are the values that guide the actions of the hapū and the Group, they ground them in tikanga Māori. This statement will be interpreted and applied in accordance with the mātāpono of Ngāti Whātua Ōrākei, with particular emphasis on the following:

- Tino rangatiratanga - kia tū a Ngāti Whātua Ōrākei i runga i tōna anō tino rangatiratanga.
Self-determination - we are self-reliant as Ngāti Whātua Ōrākei, now and forever.
- Rangatiratanga - kia whakatinana i ngā āhuetanga tika o te rangatiratanga puta noa te hapū.
Leadership - to live and practice positive leadership throughout the hapū.
- Whanaungatanga - Kia kitea te mana me te tapu o ia kāwai heke i heke iho ai i a Tūperiri hei rangitāmiro i a tātou. *Kinship - To embrace and acknowledge the importance of our*



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whakapapa and relationships and how these binds us together.

- Kaitiakitanga – kia tiakina ō tātou whānau, o tatou whenua, ā tatou taonga me ā tatou rawa mō āke tonu atu. *Guardianship – to protect our people, our lands, our resources and our taonga forever.*
- Mana taurite – kia taurite te whai wāhi atu on ngā uri ki ngā painga me ngā angitu. *Equity – all hapū members have equal access to benefits and opportunities.*

3. What personal information we collect about you

We only collect the minimum personal information we need for our lawful purposes. You do not have to give us the information we request but if you do not we may not be able to provide you with services or assistance.

Depending on our relationship with you and/or the type of services we are providing to you we will collect different types of personal information.

Important examples of what we collect include:

Registration - we collect personal information about people who apply to become a member. This includes whakapapa information, copies of identity documentation (such as birth certificates), and contact details.

Members - we maintain membership records, which means we sometimes collect new contact details to update those records. We may also collect additional information in relation to specific services or benefits (such as driver's licence details if using Trust vehicles).

Communications and events - We send communications to members on behalf of the Group, and collect and update contact details as necessary. These communications can include personal information that has been collected about members (such as photographs or information about their achievements). We also organise events, and collect personal information relating to participation in those events as well as related photographs and video.

Ōrākei Marae - We collect information about people who book or visit the Ōrākei Marae, including their contact details and dietary needs. We also collect CCTV footage and health and safety related information about visitors to the marae.

Job applicants - If you apply to work with us we will collect relevant information about you, which may include your job history, qualifications, relevant health information, credit history (where relevant to the role) and job references (with your consent).

Business relationship - We may also need to collect personal information about you if we do business with you (such as your name and contact details).



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Website/social media - We may also collect personal information about you when you communicate with us, including via social media or our website.

We collect most of this information directly from you (for example via webforms, apps, messaging, email, phone or in person interactions) but may also collect information from third parties which have your authorisation to share this with us or where we have a lawful right to collect it.

We collect information about how people use our website using cookies and other analytics tools, but this information is not identifiable.

4. How we use your personal information

Your personal information helps us to achieve our core purpose of supporting our members. To do this we may use your information:

- a) To assess applications for membership, including sharing your personal information with members of the Whakapapa committee.
- b) To manage your membership, including keeping your contact details up to date.
- c) To assess any applications for grants, scholarships or internships.
- d) To manage our governance processes including the annual AGM and voting processes.
- e) To confirm your membership of Ngāti Whātua Ōrākei with Whai Māia or Whai Rawa.
- f) To maintain Ngāti Whātua Ōrākei whakapapa records, membership and hapū databases, and the voting register.
- g) To assist with delivering membership services and benefits that are provided by Whai Māia or Whai Rawa. This includes sharing your personal information with Whai Māia or Whai Rawa so that they can identify your eligibility for a service or benefit, communicate with you about a service or benefit you may be eligible for, or support the delivery of a service or benefit to you. Examples of membership services and benefits include the health insurance and Toi Tipu savings schemes.
- h) To communicate with members about our activities including about events and the services and benefits available to members.
- i) For any other purpose where we are required or authorised by law to do so.



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5. When we disclose your personal information

In order to meet the above purposes we may need to disclose information to third parties from time to time. We may disclose personal information about you for the above purposes to:

- a) Whai Rawa or Whai Māia.
- b) Our trusted partners and service providers (such as providers of IT services).
- c) Any other third party where we are required or authorised by law to do so.

For the above purposes we may also publish personal information about our members and other individuals via our website, social media channels, and publications such as our annual report.

6. How we protect your personal information

We store all personal information we collect in secure systems that can only be accessed by the right people when they need it to do their job. We use secure cloud platforms to store and process information. We retain personal information only for as long as we need it.

We take all reasonable steps to protect the personal information we hold from loss, misuse or unauthorised access, modification or disclosure, including:

- a) providing our employees with training on good information security practices;
- b) regularly security testing our systems and platforms to ensure they are up to date and protected; and
- c) requiring all our employees to maintain confidentiality in respect of personal information.

7. You can access or correct your personal information at any time

You have the right to ask us for a copy of the information we hold about you, or to ask us to correct it if you think it's wrong. To make a privacy request, update your information, or tell us about any concerns, please:

- visit us at: Level 1, AECOM Building, 8 Mahuhu Crescent, Auckland Central, 1010
- call us on: +64 9 366 1670
- email us at: NWOT@ngatiwhatuaorakei.com

8. Tell us if you have concerns about your information

If you have any concerns about the way we've collected, used or shared your information, or you think we have refused a request for information without a good reason, then please let us know using the contact details above and we'll try our best to resolve them.